



Yuma County Sheriff's Office

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PRESS RELEASE

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DR# N/A

FOR IMMEDIATE RELEASE
October 30, 2019 – 2:15 PM

Scam Alert

Location of Incident: Yuma County, Yuma, AZ

The Yuma County Sheriff's Office has been alerted to a recent mail scam involving unsolicited "Cash Cards." These "Cash Cards" have a Cash App and Visa logo on the letter along with a physical card with a fictitious Cash App name on the top right corner. The letter provides a QR code to scan via Cash App to activate the card itself.

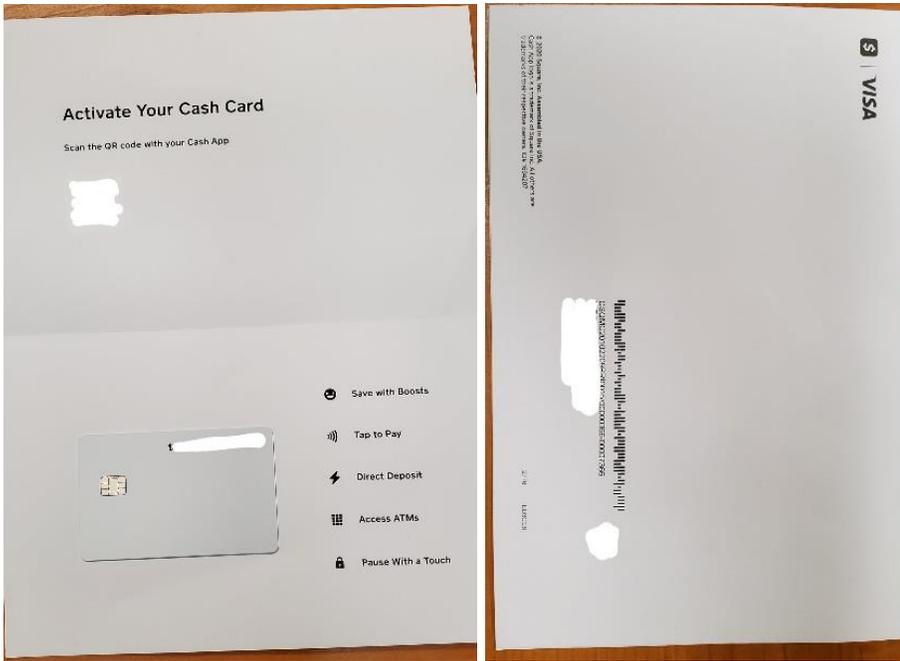
These cards have been identified as fraudulent and scanning the QR code may result in divulging your financial information to defraud you. Do not respond to and/or activate these cards unless you specifically requested one from Cash App and it has your name on it.

If you receive an unsolicited card with your name on it, you should do the following:

1. Contact the card issuer
2. Ask them to close the account
3. Get confirmation in writing
4. Take a picture of the card for your records then cut it up and throw it away.

According to Cash App, they do not have a publicly available support phone number and no one representing Cash App will ever ask for your sign-in code over the phone, or via text or social media. You can access Cash App support services via <https://cash.app/contact> or by using the Cash App application.

The Yuma County Sheriff's Office would like to remind the public to refrain from divulging any personal information to unsolicited requests whether by phone, mail, or in person. If you believe you have been a victim, please contact your local law enforcement agency.



**Example Fraudulent Cash App
Letter with Card**

Information Released By: Lt. Samuel Pavlak, Public Information Officer